Ensim® Power Tools Installation Guide

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Introduction

This guide provides instructions for installing Ensim[®] Power Tools on Ensim Pro and Ensim Basic for Linux[®]. For simplicity, we refer to Ensim Power Tools as "Power Tools" and Ensim Pro and Ensim Basic for Linux as "Ensim Control Panel" throughout the document.

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About Power Tools

Power Tools are off-the-shelf Web applications that provide e-commerce, content management, forums, chat, and other dynamic features for Web sites.

When you install Power Tools, it is automatically available to your resellers. In addition, you can offer it as a service to sites. Site Administrators can use Power Tools to install and configure Web applications on their sites through the Site Administrator control panel. They can do this without special system administration knowledge or expertise, and more important, without needing to call you for support.

Obtaining the Power Tools installation files

Each Power Tool is available as an individual RPM for download from Ensim's FTP server <u>ftp://ftp.ensim.com/download/powertools/</u>. The RPMs follow the naming convention **ensim-***cpowertool_name>-capp_version>-cpt_version>***.i386.rpm** for each Power Tool

where:

<powertool_name> is the name of the Power Tool

<app_version> is the version of the application

<pt_version> is the version of the Power Tool

For example, the RPM name for the **phpBB** Power Tool is **ensim-phpbb-2.0.19-1.0-48.i386.rpm**.

The RPMs are located in one of the following directories, depending on the RPM version.

- latest. This directory contains the latest versions for each Power Tool.
- archives. This directory contains the previous versions released for each Power Tool.

Before you install

Before you install, ensure that your system meets the following requirements:

• If you are installing Power Tools on Ensim Control Panel 4.0.x or an earlier version, you must obtain the Power Tools license from the Ensim storefront https://buy.ensim.com. You can install the license before or after you install Power Tools. You do not require a license if you are installing Power Tools on Ensim Control Panel 4.1.x or later.

🕑 Note

Organization administrators will be unable to use Power Tools if you have not installed the license.

• If you are using MySQL 3.23.x, it is recommended that you upgrade MySQL to version 4.1.x or 5.0.x for better performance.

Installing Ensim Power Tools

The following section provides instructions on installing Power Tools.

Procedure

To install Power Tools:

- 1 Log on as the **root** user to the server on which you want to install Power Tools.
- **2** Change to the temporary directory on the server where you want to download the Power Tool RPM.

#cd /tmp

- 3 Log on to Ensim's FTP server <u>ftp://ftp.ensim.com/download/powertools/</u>.
- 4 Change to the one of the following directories—**latest** or **archives**—depending on the Power Tool version you want to install.
- **5** Download the RPM of the Power Tool you want to install to the **/tmp** directory.
- **6** Install the RPM using the following command:

rpm -ivh ensim-<powertool_name>-<app_version>-<pt_version>.i386.rpm

7 Restart the control panel by using the following command.

If you are on Ensim Control Panel 4.1.x or earlier, type the following command:

#service webppliance restart

If you are on Ensim Control Panel 10.0.0 or later, type the following command: **#service epld restart**

8 Verify that the installation is complete.

To verify:

- **a** Log on to the Server Administrator control panel.
- **b** In the shortcuts section of the Home page, click **Power Tools** (*Tools* section).
- **c** Confirm that the *Available Power Tools* page displays the list of new tools included in Power Tools.

To view the complete list of tools installed on your server at any time, click **Power Tools** (*Tools* section) in the shortcuts section of the Server Administrator control panel.

🕑 Note

Whenever you install tools, notify Site Administrators about the latest set of tools and assign them, as required, to each site. If Site Administrators want to upgrade the existing user instances of a tool to its latest version, they must individually upgrade each user instance using the Site Administrator control panel. The instructions for upgrading user instances of a tool are provided in the online Help for Site Administrators.

Feedback and support

For Ensim online support or feedback, use the following links:

- <u>http://support.ensim.com</u> to access product downloads and documentation
- <u>https://onlinesupport.ensim.com</u> to file a support ticket or request online support
- <u>http://onlinesupport.ensim.com/kb_search.asp?product=lwp</u> to search the knowledge base
- <u>http://www.ensim.com/about/feedback.asp</u> to provide feedback to Ensim

Mote Note

All customers receive passwords that allow access to the Ensim Support site. If you do not have a password, contact your organization's liaison to Ensim.

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